

Human Touch Care is here to help

1300 297 853

htcare.com.au

# Why choose Human Touch Care? What sets us apart from the rest?

Human Touch Retirement Group commenced operations in 2005 and now has three retirement villages - Macarthur, Camden and Bowral. We have experience in the delivery of retirement living services that now dovetails perfectly with home care provision to our residents and the wider community. Our clients feel supported and well looked after by our highly trained nursing and support staff.

We are confident that Human Touch Care can give our clients a sense of belonging, control, the ability to thrive socially and enable them to live fulfilling independent lives and maintain meaningful interactions with the wider community.

Let us build you a great Home Care Package tailored perfectly to your needs

Friendly, professional	Connections in your local	Consistency and
highly trained staff	village	reliability
Our staff are passionate	Right there in your village	At Human Touch Care we are
about providing quality care	when and where you need us	passionate about providing
to our clients to ensure you	to make sure you can have	people you can trust to care
can live happily and safely at	someone you trust close by.	for you and have built a great
home.		relationship with



How does it work?

Three easy steps to get started with us

## 1. Chat with our caring team

Call our 1300 number to speak with our friendly staff about your situation. We will assist you through the next steps to get the help and support you need.

# 2. Choose the services and support you need

Our friendly and professional Clinical Services Manager will help you to find the best supports and services to enable you to live your life as independently and fulfillingly as possible. We will develop a care plan together that will support you and meet your care goals. We want you to live a safe and happy life at home

# 3. Start receiving the care and support services you need at home

Now that we have worked out what support services you need, you will start to receive them. This will ensure you can stay living at home independently with our support to help you with the things that are more difficult. The services you receive will be those things that together we identified and wrote in your support plan. If things change your Clinical Services Manager is always there to adjust your services as needed.

# **Our Services**

# Human Touch Care's vision is to provide home care services to keep you safe and well in your own home

We offer a comprehensive range of high-quality services to support you living longer in your own home

Our professional caring staff deliver flexible services tailored to fit your care and home needs

We have a broad range of allied health services that can deliver prompt and expert care in your own home

Our assessment processes are all about giving you dignity and choice. We discuss everything with you and work out a care plan that is tailored to meet your needs

#### PERSONAL CARE

This includes showering, dressing, toileting, personal hygiene and grooming, mobility and assistance to eat

#### RESPITE

Companionship and care for you while your carer gets some respite from regular caregiving duties

#### **NURSING**

This could include wellbeing checks/monitoring of any medical conditions, wound care and management, medication administration/prompting and other clinical services as required.

## **Domestic Assistance**

Includes cleaning, washing, ironing, meal preparation, gardening and other household tasks

#### **ALLIED HEALTH**

Physiotherapy, occupational therapy, podiatry and more

# **OTHER SERVICES**

We can offer a range of other services for you to access through your home care package. Just ask us to help.

And that's not all we offer!

Want to find out more?



Ready to have Human Touch Care support you at home to help you get back to the things you love?

Call us today 1300 297 853 or

Email us: information@htcare.com.au